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Question(s):

How does HECO define "critical facility"?

HECO Response:

HECO utilizes the following information as a guideline for defining which facilities are "critical

facilities":

1) Emergency Response and crisis management operations carried out by HECO are guided

by a wide variety of Guiding Principles contained in the HECO Incident Command

Response Manual, which include Response Priorities: Should an emergency/disaster

occur affecting the HECO service territory, the Company will undertake whatever actions

are required to mount and sustain control and/or response operations. Hawaiian Electric

Company will strive to maximize the protection of life and property, both onsite and

offsite, through the establishment and enforcement of policies, practices, and procedures

that are safe, technically and environmentally sound and economically feasible.

Hawaiian Electric Company will notify appropriate government agencies and emergency

response resource in the event of an emergency/disaster, and will cooperate fully with

concerned federal, state and government agencies in the conduct of source control and/or

response operations.

2) Generic Strategic Objectives for an incident include protect human life, protect the

environment, protect property/assets, and source control.